



NAUGATUCK VALLEY  
COUNCIL of GOVERNMENTS

August 18th - 19th

# FLOOD RESOURCE GUIDE

*Last Updated Tuesday, August 27, 2024*





## **Table of Contents**

**Page 3.** Latest news from CT DEMHS (Division of Emergency Management & Homeland Security)

**Page 4.** Messaging from Governor Lamont's Office

**Page 6.** General information and Useful Links

**Page 7.** FAQ and Resources

**Page 9.** Municipal Website and Social Media links

**Page 12.** Agricultural information

**Page 14.** CT DEEP (Department of Energy & Environmental Protection)

**Page 15.** CT DOT (Department of Transportation)

**Page 16.** CT DECD (Department of Economic & Community Development)

**Page 18.** FEMA (Federal Emergency Management Agency)



**Latest News from DEMHS**

**STATE OF CONNECTICUT  
DEPARTMENT OF EMERGENCY SERVICES & PUBLIC PROTECTION  
DIVISION OF EMERGENCY MANAGEMENT & HOMELAND SECURITY**

The State must demonstrate the damages were a direct result of the event and that they meet statewide and county indicators. Businesses and residents must provide damage estimates as follows.

1. Identify damages caused by the event. Assess your property and belongings for damage that occurred as a result of this event. This includes structural damage, damaged personal possessions, lost inventory, lost revenue due to business disruption, etc. Note your losses and take many pictures that confirm losses.
2. Contact your insurance company to see if you are covered under your current insurance policy. Assess your primary residence and personal property (including transportation/vehicles) for damages caused by this event.
3. Submit your damage estimates through the Crisis Track Portal at <https://crisistrack.juware.com/public/CTDEMHS/request.html>. Submit **all** damages at this time, we will work after to identify what qualifies and what does not qualify. Note structural damage and lost inventory and/or lost revenue due to business disruption, etc. Secondary homes or apartment buildings should be assessed as a business loss. Note if the home is inaccessible due to the event.
4. Monitor social media and other media sources for information pertaining to Individual Assistance, Small Business Administration etc.

For more information regarding storm recovery, please visit <https://portal.ct.gov/demhs>. Any questions please reach out to your local emergency management office.



**Messaging from Governor Lamont's Office**



STATE OF CONNECTICUT

**GOVERNOR NED LAMONT**

**Governor Lamont Announces President Biden Approves Emergency Declaration for Connecticut in Response To Extreme Flooding**

8/21/2024

(HARTFORD, CT) – Governor Ned Lamont today announced that he has received notification from the White House indicating that his [request](#) for President Joe Biden to authorize a federal emergency declaration for Fairfield County, New Haven County, and Litchfield County in response to the extreme flooding from the historic rainfall that portions of the state received earlier this week has been approved.

The declaration means that state agencies can coordinate with the Federal Emergency Management Agency (FEMA) on the deployment of federal personnel and equipment to augment emergency recovery efforts already underway by the state and its municipal counterparts. This includes actions to protect lives and property, and restorative efforts that defend public safety.

Staff from several state agencies, including the Connecticut Department of Transportation, the Connecticut Department of Energy and Environmental Protection, and the Connecticut Department of Emergency Services and Public Protection, among others, have been on the ground since the initial impact of the storm to provide emergency services.

“This federal emergency declaration means that additional equipment and crews could be mobilized to Connecticut to support our many state and local crews who have been on the ground working to repair damaged roads, bridges, and dams, and also clean up waterways that have been contaminated by all kinds of hazardous items from the storm,” **Governor Lamont said.** “There is still much work to do to repair and reopen the roads and make sure those who live in the area remain safe, and we are committed to completing this task. I thank President Biden for taking these actions and providing Connecticut with these lifesaving resources.”

The Lamont administration is continuing to work with towns, businesses, and individuals to conduct detailed damage assessments and calculate whether the cost thresholds have been met that would





enable the state to receive a major disaster declaration from the federal government, which could result in the release of federal funding to support the rebuilding and repairing of damage to eligible public and uninsured private property. Any such funding to support those efforts requires the approval of a separate declaration. The process of conducting these assessments typically takes several weeks to complete and is already underway.

For real-time travel updates on road closures, visit [ctroads.org](http://ctroads.org).

**\*\*Download: [Civil preparedness emergency declaration in response to severe flooding](#)**



**General Information and other Useful Links:**

1. The Connecticut State Agency leading the charge toward response and recovery associated with the August 18<sup>th</sup> and 19<sup>th</sup> flooding event that greatly impacted our state is The Department of Emergency Services and Public Protection, Division of Emergency Management and Homeland Security (DESPP/DEMHS). Here is a link to the DEMHS Flood Disaster website, which will be updated with links to damage assessment forms and other useful information in the coming days:

[August 18th, 2024: Severe Flooding Disaster \(ct.gov\)](#)

2. If you see caution tape, barriers, cones, barrels or any other apparatus blocking a roadway, please do not attempt to go around these things. There have been multiple reports of people ignoring warning signs to capture photographs, videos, etc. or just out of sheer curiosity.

Even if an area appears safe on the surface, there may be structural integrity issues beneath that cannot be seen. This includes utility lines and other dangerous elements of the general infrastructure. Avoid traveling in heavily impacted areas, if possible, to allow local, state and federal officials to do the necessary work to assess the damage.

3. The Department of Emergency Services and Public Protection, Division of Emergency Management and Homeland Security (DESPP/DEMHS) is undertaking the initial damage assessment survey from the heavy rainfall and subsequent flooding that occurred between the dates of August 18<sup>th</sup> and August 19<sup>th</sup>.

It is crucial that we promptly assess the extent of the damages and gather the necessary information to determine if thresholds and criteria are met to be considered under the FEMA Individual Assistance program and/or Small Business Administration (SBA) programs. Here is a link to the SBA webpage: [Disaster assistance | U.S. Small Business Administration \(sba.gov\)](#).

**Here is the residential and business self-reporting link:**

<https://crisistrack.juware.com/public/CTDEMHS/request.html>

4. For real-time travel updates on road closures, visit [ctroads.org](http://ctroads.org)



## **FAQ and Resources**

### **1. Will personal property damage be covered by FEMA or any other source?**

The short answer is “potentially”. The state is still awaiting guidance from FEMA on the necessary damage assessment forms needed for future funding. The public is encouraged to gather photographs, videos, and any other information related to personal property damage that is **NOT COVERED BY PERSONALLY HELD INSURANCE POLICIES**. Severe damage like driveway destruction is more likely to be covered than minor flooding of a home’s basement. See link below to self-report damages. Please include all the requested information, including photographs.

**Here is the residential self-reporting link:**

<https://crisistrack.juware.com/public/CTDEMHS/request.html>

### **2. What should businesses do to address damages?**

Document damage with pictures and video. Typically, with major incidents like this, the SBA (Small Business Administration) will offer low-interest loans to cover uninsured business damages and losses. Exact details on necessary documentation will be forthcoming from the state and federal governments. See link below to self-report damages. Please include all the requested information, including photographs.

**Here is the business self-reporting link:**

<https://crisistrack.juware.com/public/CTDEMHS/request.html>

### **3. Who do I contact if I have additional questions?**

Each municipality in Connecticut has an Emergency Management Director who is the leader of recovery efforts related to disasters. If your town was heavily impacted, it is likely this individual and/or his/her staff is being inundated with phone calls and emails. Please contact your individual town hall to be properly directed. Many of the towns have published additional guidance through social media, municipal websites, and phone calls to residents. Links to websites and social media pages can be found on pages 9 and 10 of this guide.



**CRISISCLEANUP.ORG**



# WESTERN CT FLOODS CLEANUP HOTLINE (203) 392-1752

If you need help cleaning up damage from the Western CT Floods, call (203) 392-1752 to ask for help. We will connect you with volunteers from local relief organizations, community groups and faith communities who may be able to assist with:



- Muck Out
- Debris
- Trees

All services are free, but service is not guaranteed due to the overwhelming need. This hotline will remain open through Friday, September 6, 2024.

PLEASE NOTE: this hotline CANNOT assist with social services such as food, clothing, shelter, insurance, or questions about FEMA registration. Volunteers work free of charge and provide the tools and equipment necessary to complete the work.





### **Municipal Website and Social Media links**

**Below is a list of useful information and links specific to some of the more heavily impacted NVCOG communities. We strongly encourage you to monitor your town's individual webpage and or social media page(s) as updates are likely to be posted more frequently.**

#### **ANSONIA**

City of Ansonia Facebook Page:

<https://www.facebook.com/profile.php?id=100064810535985>

City of Ansonia Website: [Home - City of Ansonia, Connecticut](#)

Mayor Cassetti wants to ensure that our residents report any and all property damage to our Emergency Management Director, Jared Heon.

This will help the City as it prepares to submit damage estimates to FEMA for reimbursable expenses for storm damage that may have occurred on August 18, 2024.

Please note this is ONLY FOR PROPERTY LOCATED IN THE CITY OF ANSONIA. Include your address, nature of the damage and contact information along with any pictures of the damage that you may have.

Please submit your information to EMD Director, Jared Heon at [jheon@ansoniacct.org](mailto:jheon@ansoniacct.org).

#### **Seymour**

Route 67 in Seymour is open as of 1:00 pm, Tuesday 8/20/24.

First Selectwoman's Facebook Page:

<https://www.facebook.com/SeymourCT.org>

Town of Seymour Website:

[The Official Website of the Town of Seymour, CT - home \(seymourct.org\)](#)

#### **Naugatuck**

Borough of Naugatuck Website:

[Naugatuck, CT | View Our Borough's News, Resources, & Things To Do - Naugatuck, CT \(naugatuck-ct.gov\)](#)

Mayor's Facebook Page:

<https://www.facebook.com/mayorpetehess>



### **Oxford**

Town of Oxford Website: [Oxford CT | \(oxford-ct.gov\)](http://oxford-ct.gov)

### **Southbury**

Town of Southbury Flooding Information Page:  
[Emergency Center - Southbury, CT \(southbury-ct.org\)](http://southbury-ct.org)

Town of Southbury Website: [Home - Southbury, CT \(southbury-ct.org\)](http://southbury-ct.org)

Town of Southbury Facebook Page:  
<https://www.facebook.com/SouthburyFirstSelectman>

### **Woodbury**

Town of Woodbury Facebook Page:  
<https://www.facebook.com/profile.php?id=100090866977339>

Town of Woodbury Website: [Woodbury, CT \(woodburyct.org\)](http://woodburyct.org)

## **Please take a moment to read the following message from Woodbury's Emergency Management Team:**

### Historic Flooding in Woodbury Recovery Efforts

Residents of Woodbury, as we enter recovery mode, please continue to look at the multiple official channels of communication for updates. As you all know, our town along with multiple towns around us suffered significant impacts to infrastructure, homes, and businesses. In the aftermath of a disaster, the road to recovery can be long and challenging. Our community's strength lies in coming together and supporting one another through this difficult time. Here's what you can do to aid recovery efforts and ensure the safety and well-being of everyone:

1. **Stay Informed:** Keep up to date with official information from local authorities and emergency services. Follow instructions regarding safety, cleanup, and the availability of essential services. Look for road closure and condition updates and obey all postage signage.
2. **Health and Safety:** Be mindful of your health during recovery. Wear protective gear while cleaning up debris and be cautious of potential hazards like downed power lines, contaminated water, and unstable structures. If you or someone you know is injured, seek medical attention immediately. For any concerns about well water in previously flooded areas, please contact the health department.



3. **Help Your Neighbors:** Check on your neighbors, especially those who are elderly, disabled, or may need extra assistance. Helping each other is crucial in the recovery process.

4. **Document Damage:** If your property has been damaged, take photos or videos for insurance claims. Make a list of damaged or lost items and report them as soon as possible.

5. **Accessing Assistance:** We are only in the beginning phases of assessments and the state is working on seeing what assistance, if any, will be available. This is a process that takes time, and the Town of Woodbury will continue to post information as it becomes available.

6. **Volunteer and Donate:** If you're able to help, consider volunteering your time or donating to reputable organizations. Your contribution can make a significant difference in the lives of those affected by the disaster. Please be aware of scams and if you are not sure or believe you are being scammed report it to officials.

7. **Mental Health Support:** Disasters take an emotional toll. If you or someone you know is struggling, don't hesitate to seek mental health support.

8. **Rebuilding Together:** Recovery is a community effort. Please continue to support our Public Works Personnel, First Responders, all of our wonderful volunteers, neighbors and businesses in our community as they get back on their feet.

By working together, we can rebuild and recover stronger than ever. Remember, recovery is a marathon, not a sprint. Stay patient, stay resilient, and stay connected.

For more information and resources, use the following websites, social media pages and phone numbers:

- Emergency Services: 911
- Emergency Manager: (203) 695-3037
- Senior Centers: (203) 263-2828
- Social Services: (203) 263-4117
- Fire Department: (203) 263-3100
- Police Department: (203) 263-3400
- Eversource: (800) 286-2000
- United Way 211: free health and human service information and referral helpline. Calls are answered 24 hours a day, 7 days a week. Call 211 or visit the website at [www.211ct.org](http://www.211ct.org).



**Agriculture Resources**



**Natural Resources Conservation Service**  
U.S. DEPARTMENT OF AGRICULTURE

## News Release

344 Merrow Rd. Ste A  
Tolland, CT 06084

### USDA To Hold Flood Listening Session

**TOLLAND, Conn.** Aug. 22, 2024 – The U.S. Department of Agriculture’s (USDA) Farm Service Agency (FSA) and Natural Resources Conservation service (NRCS) Risk Management Agency (RMA), the Connecticut Department of Agriculture, and UCONN Extension will hold a listening session in the Southbury Parks and Recreation Center at 561 Main Street S, Southbury, CT 06488 on Wednesday August 28, 2024, from 10 a.m. to noon.

Farmers from the area impacted by the catastrophic rain and flooding are encouraged to attend and voice their needs to recover from the damages. Due to the significant road damage in the region, and transportation being difficult, farmers can join virtually at this [link](#), or by calling 1-202-650-0123 and enter 918378074# when prompted.

Federal, state, and local leaders are also encouraged to attend so they can listen to the needs of their constituents and provide the resources necessary.

FSA, NRCS, State, and local agencies have disaster, emergency, and other programs that may help affected farmers. Staff will be onsite to help navigate the process to apply for assistance and answer any questions.

To learn more about FSA and NRCS programs, please visit our webpages or contact the local [USDA Service Center](#). Farmers can also apply for FSA and NRCS programs, manage conservation plans and contracts, and view and print conservation maps by [logging into their farmers.gov account](#), or can [sign up today](#) if needing to create an account. Additionally, FSA offers a [Disaster Assistance Discovery Tool](#) which helps farmers learn which disaster program might be right fit by completing five simple steps.

FSA is equitably serving all farmers and agricultural partners through the delivery of effective, efficient agricultural programs for all Americans. NRCS helps farmers and forestland owners make investments in their operations and local communities to implement conservation practices and improve the quality of our air, water, soil, and wildlife habitat.



For more information, visit [www.fsa.usda.gov](http://www.fsa.usda.gov) or [www.nrcs.usda.gov](http://www.nrcs.usda.gov).

The Connecticut Department of Agriculture has updated their [Disaster Relief Resources webpages](#) to reflect current information and tools available to help you navigate this challenging time.

### **FLOOD LOSS & DAMAGE REPORTING**

In an effort to better understand the scope of the situation, Connecticut Department of Agriculture is asking producers to share estimated losses with us through our [online reporting tool](#). This data will be shared with USDA Farm Service Agency and UConn Extension. By filling out this information it will assist these entities in determining if a disaster declaration can be obtained. Your farm name and contact information is not required, but if you would like to be contacted, please share that.

**If you have not done so, please also contact your local Farm Service Agency County office to report your damages as well as your insurance agent to report impacts for covered crops.**

USDA disaster assistance information can be found on [farmers.gov](http://farmers.gov), including USDA resources specifically for producers impacted by flooding. For FSA programs eligibility, producers should contact their local [USDA Service Center](#).

### **AgriStress HELPLINE for Connecticut**

If the impacts of the flood damage and losses are causing you, your farm family, or farm workers increased stress or negatively impacting your mental health, resources are available at [www.CTFarmStressRelief.org](http://www.CTFarmStressRelief.org). For immediate crisis help, call or text 833-897-2474.

### **Flooding Resources for Agricultural Producers**

[Guidance for Industry: Evaluating the Safety of Flood-affected Food Crops for Human Consumption | FDA](#))

[Vegetable: Flooded Crops: Food Safety and Crop Loss Issues | Center for Agriculture, Food, and the Environment at UMass Amherst](#)) This document from UMASS Extension explains pooling versus flooding, reporting losses, harvesting, and the impact on soil and field clean up. It also explains how if the edible portion of the crop comes in contact with flood waters it is considered "adulterated".



**NAUGATUCK VALLEY  
COUNCIL of GOVERNMENTS**

49 Leavenworth Street, 3rd Floor, Waterbury, CT 06702 · 203-757-0535 · 203-735-8688

**CT DEEP (Department of Energy & Environmental Protection)**

Link to DEEP Homepage - [Department of Energy & Environmental Protection](#)

See link below for information relating to the cleanup of debris from the severe storm event of August 18, 2024. See the rest of this web page: [Disaster Debris Management Preparedness \(ct.gov\)](#) for more information about the management of storm debris in Connecticut.

[Emergency Authorization for Solid Waste Management for Storm Event of 8-18-2024 \(ct.gov\)](#)





**CT DOT (Department of Transportation)**

Link to DOT Homepage - <https://portal.ct.gov/dot>

For real-time travel updates on road closures, visit [ctroads.org](http://ctroads.org)

Below is the latest road closure list from the August 18<sup>th</sup> rain event.

**Monroe, Oxford**

**Rt. 34 E** - The Waterview to Loughlin Road. *Shoulder, roadway, & structure failures.*

**Oxford**

**Rt. 67 E** - Old State Road 3 by Route 42. *Culvert washed out.*

**Rt. 67 E** - East Street to Parking Lot West of Great Hill Road. *Moderate roadway washout.*

**Rt. 67 E** - Old State Road 3 to Boulder Pass

**Rt. 188 N** - Edmonds to Hogsback. *Mudslide and culvert collapse.* Route 188 in Oxford was reopened to two-way traffic this yesterday.

**Redding**

**Rt. 53 N** - Newtown Turnpike to Redding Road. *Road washed away.*

**Redding, Weston**

**Rt. 53 N** - Valley Forge Road to Tudor Road. *Road structure is undermined along roadway segment & significant cracking of northbound travel lanes.*

**Seymour**

**Rt. 313 E** - SR 728 to Rt 67. *Possible structure damage.*

**Southbury**

**Rt. 67 E** - Between intersections with Community House Road. *Structure, wingwall & abutment has collapsed.*



**CT DECD (Department of Economic & Community Development)**

CT DECD – Link to homepage - [Department of Economic Community Development \(ct.gov\)](http://www.ct.gov/decd)

**GOVERNOR LAMONT ALLOCATES \$5 MILLION IN STATE FUNDING TO  
PROVIDE GRANTS TO SMALL BUSINESSES IMPACTED BY RECORD  
FLOODING IN WESTERN CONNECTICUT**

*Application Period for State Micro-Grant Program Begins September 3, 2024*

(SEYMOUR, CT) – Governor Ned Lamont, joined by Connecticut Department of Economic and Community Development (DECD) Commissioner Daniel O’Keefe, today announced that he is allocating \$5 million in state funding to launch a micro-grant program that will help small businesses in the western portion of Connecticut rebuild and recover from the record rainfall and flooding the state received last week.

Under this program, state grants of up to \$25,000 will be available for small businesses and nonprofit organizations in Fairfield County, Litchfield County, and New Haven County that have fewer than 100 employees and experienced damage from the floods. Grants can be used to cover various expenses to help in the recovery, including those associated with cleanup efforts, replenishing lost inventory, and replacing equipment.

Governor Lamont and Commissioner O’Keefe announced the establishment of this program while visiting small businesses in Seymour that were forced to close due to flood damage.

“We are working to quickly launch this state grant program in an effort to help small, locally-owned businesses rebuild, repair, and re-open as soon as possible,” **Governor Lamont said**. “Small businesses are the engine of our economy and the heart and soul of our communities, and they employ thousands of workers. In addition to this state-funded program, we are working with our federal partners to determine eligibility that could provide further support for our business community, and this program is one component of the recovery effort. I am committed to supporting Connecticut throughout the recovery process.”

“This kind of unforeseen natural disaster can cripple small businesses that may not have the financial resources to quickly recover, rebuild and reopen,” **Commissioner O’Keefe said**. “This micro-grant program is an important first step on the road to recovery, providing critical gap funding to help our small businesses stabilize operations as best they can while they pursue more long-term support from the federal government or other sources.”

The program will be administered on behalf of DECD by the [WBDC](http://www.wbdc.org), a nonprofit organization based in Fairfield County that works to support business growth and job creation statewide. On



September 3, 2024, the WBDC will launch an application process for businesses to seek grants. Applicants will be required to provide detailed descriptions of how their businesses were impacted and include photos, receipts, invoices, and estimates where applicable.

This state-funded grant program is separate from any potential federal funding that businesses or homeowners may be eligible to receive if the state is awarded a major disaster declaration from the Federal Emergency Management Agency (FEMA) or the U.S. Small Business Administration. The Lamont administration is working with towns, businesses, and homeowners to conduct detailed damage assessments and calculate whether the cost thresholds have been met that would enable the state to receive such a declaration, which could result in the release of federal funding to support the rebuilding and repairing of damage to eligible public and uninsured private property. The process of conducting these assessments and then applying for this type of declaration typically takes several weeks to complete and is already underway. Any homeowners and business owners who experienced damage to their property are strongly urged to participate in this documentation effort by either filling out an online survey hosted by the Connecticut Division of Emergency Management and Homeland Security ([click here for survey](#)) or by contacting their town's local emergency management office to have their damages recorded.

Last week, President Joe Biden [authorized](#) a federal emergency declaration for Fairfield County, Litchfield County, and New Haven County due to the storm. That declaration enables the state to coordinate with FEMA on the deployment of certain federal resources, such as personnel and equipment, that augment emergency actions the state and its municipal partners are taking to protect lives and property. The state has been coordinating with several federal entities since the approval of this declaration to help in the recovery effort, including with the U.S. Army Corps of Engineers and the Federal Highway Administration on the rebuilding and reopening of roads, and with the U.S. Environmental Protection Agency and the U.S. Coast Guard on the clean-up and protection of waterways.



**FEMA (Federal Emergency Management Agency)**

Link to FEMA homepage - [Home | FEMA.gov](https://www.fema.gov)

According to state officials, FEMA personnel is mobilizing to Connecticut on Wednesday, August 28<sup>th</sup> to assess the damage incurred on August 18<sup>th</sup> and 19<sup>th</sup>.

This on-site assessment is a crucial part of the process for gaining eligibility for federal disaster funding that the region desperately needs.

Please ensure you report all damage through the crisis track portal so the cost of damages and reimbursement expenses can be accurately captured:

<https://crisistrack.juware.com/public/CTDEMHS/request.html>

**If you have additional questions or suggestions for items to be included in this guide, please contact Drew Baklik at [dbaklik@nvcogct.gov](mailto:dbaklik@nvcogct.gov).**